

CUSTOM ILLUSTRATIONS

Your purchase of custom artwork from Concept Wedding Designs enters you into agreement of the following terms and conditions:

Introduction / Definitions

In these Terms and Conditions, the “company”, “me”, “I”, “our” means Concept Wedding Designs and the “client”, “customer”, “you” means the person, firm or company who is using the service or website. Nothing in these conditions shall affect the customer’s statutory rights.

Relationship of the Parties

The parties agree that Concept Wedding Designs is an independent contractor. No agency, partnership, joint venture, or employee-employer relationship is intended or created by this Agreement. Neither party is authorized to act as agent or bind the other party except as expressly stated in this Agreement. Artwork or any other deliverable prepared by Concept Wedding Designs shall not be deemed a work for hire as defined under Copyright Law. All rights granted to the client are contractual in nature and are expressly defined by this Agreement.

Payment Policy

The price quoted for services is exclusive of custom duties and other taxes. Concept Wedding Designs reserves the right to increase a quoted fee in the event that the client requests a variation to the agreed scope of work in the proposal. The invoice shall be paid in full by the client before work can start.

Refund Policy

Concept Wedding Designs aims to exceed your expectations at every turn. If, for any reason, you are not satisfied with the service then please email joanna@conceptweddingdesigns.com as soon as possible. Due to the nature of my custom designs, refunds cannot be accepted, and once payment is received it shall become non-refundable. This also includes refunds in the following circumstances: due to change of mind; due to incomplete or incorrect information being supplied; If the design isn’t used.

Creation

The manner and method of creating any artwork is solely at the discretion of Concept Wedding Designs and the client has no right to control Concept Wedding Designs’ manner and method of performance under this Agreement. Concept Wedding Designs will use their best efforts to: (a) ensure that any outputs conform to the Client’s specifications; and (b) submit all outputs to the Client in publishable quality, on or before the stated design turnaround time.

Delivery

Concept Wedding Designs will select delivery of designs in JPEG, TIFF, PNG, or other standard formats at a resolution that Concept Wedding Designs determines will be suitable for the custom illustrations. In no event will Concept Wedding Designs be liable for poor reproduction quality. Concept Wedding Designs is not responsible for providing images a) larger than 8”x10” at 300 dpi or 2) in a format higher than 8-bit or in RAW format. Concept Wedding Designs has no obligation to retain or archive any Images delivered to the Client.

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Revisions to Design

Concept Wedding Designs' design process has been created to give you the opportunity of one (1) round of design revisions before the final illustrations are delivered. Any further revisions after the one round are an additional \$50 USD per round and will be billed separately. Additional revisions will extend the completion date of the design. Revisions are limited to minor detail amendments, placements or color changes. Major design changes to the original design scope will invoke additional fees based on the complexity of the changes as deemed by Concept Wedding Designs.

Artist Style

Concept Wedding Designs' services are often a subjective art and use an ever-evolving style and technique. Concept Wedding Designs shall have final say regarding the artistic quality and aesthetic judgement.

Copyright Ownership

Concept Wedding Designs owns all copyrights in any and all work(s) created.

Sharing of Designs

Concept Wedding Designs reserves the right to share all designs on social media and the internet for the purposes of marketing unless otherwise agreed in writing prior to delivery.